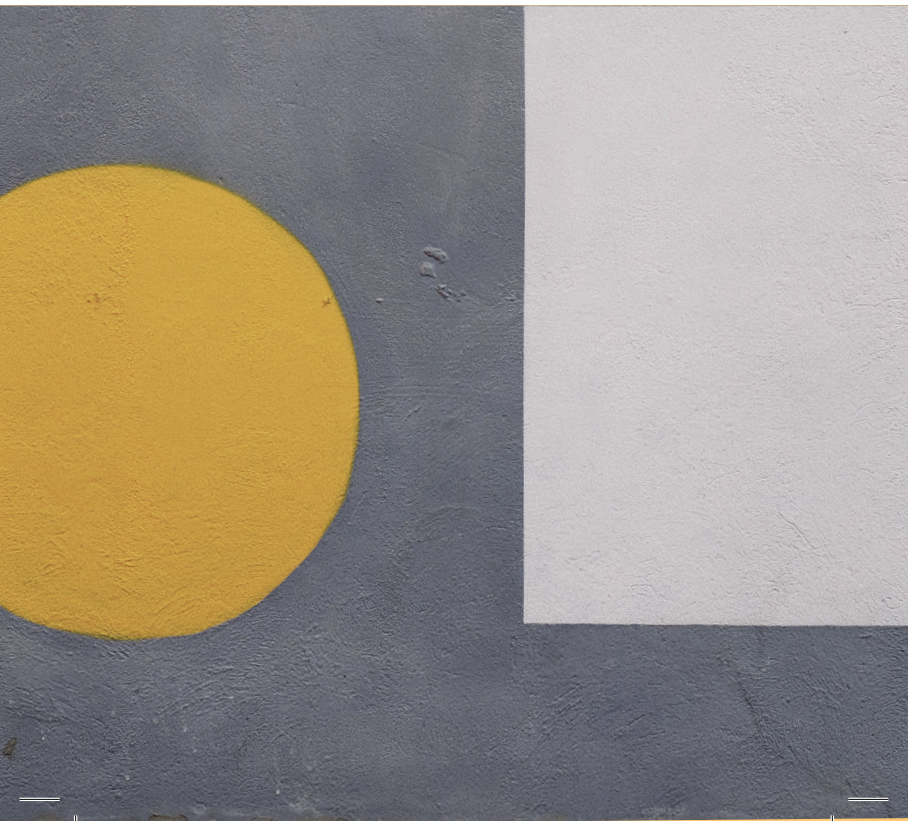**Konfliktrådet**

The National Mediation Service could be a great option for you!

Do you need to speak to the person or persons who were the victims of the crime you committed, or their next of kin?

- The National Mediation Service can facilitate meetings between people who are in conflict with one another or who need to speak to one another after a crime has been committed.
- A National Mediation Service meeting can help you get answers to questions about what happened. You will have the opportunity to speak about how you will deal with one another going forward.

What happens if you ask for help from the National Mediation Service?

- The National Mediation Service will invite you to one or more preliminary meetings to learn about who you want to talk to and what you want to say.
- The National Mediation Service will ask to read the details of your case if you want to meet someone who was a victim of the crime.
- If everyone agrees to meet, the National Mediation Service can arrange a time for the meeting.
- The National Mediation Service is a free and voluntary service and we can also arrange for an interpreter.

What is a National Mediation Service meeting?

- A National Mediation Service meeting is chaired by impartial mediators.
- Everyone who attends is subject to a duty of confidentiality relating to what is discussed at the meeting.
- You and those who have been victims of a crime or conflict will have the opportunity to speak about what happened and the consequences and needs that have arisen.
- You can bring someone with you for support when you attend the meetings.
- The National Mediation Service is responsible for ensuring that meetings are well prepared for and perceived as safe.

Who can you contact?

- You can get in touch with your local mediation service via our website.
- Or you can ask an employee which of the 12 mediation services in the country you can ask for further information.
- The victim or their next of kin can also contact the National Mediation Service at their own initiative.

Konfliktrådet

www.konfliktraadet.no